Multimedia Appendix 1 Survey items relating to internet access and likelihood of use

1. Ves - at home 2. Yes - at work Please circle ALL that apply 3. Yes - at local library or café 4. Yes - other (please specify) 5. Not at all → go to Q9 2. How often do you use email? 1. Daily 2. Weekly Please circle only ONE answer 3. A few times per month 4. Less than monthly 5. Not at all 3. Available any time I want to use it 1. Available only some of the time/rarely 4. I don't have access to the internet for personal use? Please circle only ONE answer 4. I don't have access to the internet for personal use? 9. Weekly 1. No problems 3. Available only some of the time/rarely 4. I don't have access to the internet for personal use → ye to Q9 4. Do you have any problems with access to the internet for personal use? → ye to Q9 4. Do you have any problems with access to the internet for personal use over the internet for personal things? Please circle only ONE answer 6. How comfortable is the location where you usually use the internet for personal things? Please circle only ONE answer 7. Are you able to print personal information from the internet? Please circle only ONE answer 8. How confident are you in using the internet to find information? Please circle only ONE answer 8. How confident are you in using the internet to find information? Please circle only ONE answer 8. How confident are you in using the internet to find information? Please circle only ONE answer 8. How confident are you in using the internet to find information? Please circle only ONE answer 8. How confident are you in using the internet to find information? Please circle only ONE answer 8. How confident A. Very confident A. Very confident A. Very confident A. I have never used the internet		
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4. I have never used the internet	Please circle only ONE answer	
		4. I have never used the internet

9. Often people who have had cancer need <u>information</u> (eg. about cancer treatments, sources of financial help, or help with practical things like transport). If you needed this kind of information, how likely would you be to use the following sources?:				
a) Internet information	. Very likely			
(eg. websites that provide treatment information or	. Likely			
contact details for support services)	. Unsure			
Please circle only ONE answer	. Unlikely			
	. Very unlikely			
b) Telephone information	. Very likely			
(eg. Cancer Council helpline)	. Likely			
Please circle only ONE answer	. Unsure			
	. Unlikely			
	. Very unlikely			
c) Printed materials	. Very likely			
(eg. books, brochures or magazines)	. Likely			
Please circle only ONE answer	. Unsure			
	. Unlikely			
	. Very unikely			
d) Electronic media	. Very likely			
(eg. informational DVDs from the Cancer Council,	. Likely			
watching relevant TV programs, or listening to the	. Unsure			
radio)	. Unlikely			
Please circle only ONE answer	. Very unikely			

e) Face-to-face information	1. Very likely
(eg. talking to health professionals or other patients	2. Likely
about managing treatment effects or how to find	3. Unsure
support services)	4. Unlikely
Please circle only ONE answer	5. Very unlikely

		t to cope with feeling down, stressed, anxious, or with trying to
stay positive. If you were seeking this kind of help, how		
a) Internet support		Very likely
(eg. online counselling programs, online training in		Likely
relaxation techniques, or online forums where you		Unsure
can talk to others who have had cancer)		Unlikely
Please circle only ONE answer		Very unikely
b) Telephone support		Very likely
(eg. the Cancer Helpline, talking to a counsellor on		Likely
the phone, or being part of a telephone-based		Unsure
support group)		Unlikely
Please circle only ONE answer		Very unlikely
c) Printed materials		Very likely
(eg. books or brochures from the Cancer Council, or		Likely
reading information in newspapers or magazines)		Unsure
Please circle only ONE answer		Unlikely
N. et		Very unlikely
d) Electronic media		Very likely
(eg. Informational DVDs from the Cancer Council, or		Likely
watching relevant TV programs)		Unsure
Please circle only ONE answer		Unlikely
		Very unlikely
e) Face-to-face support		Very likely
(eg. visiting your doctor, seeing a psychologist, or		Likely
attending a face-to-face support group)	_	Unsure
Please circle only ONE answer		Unlikely
	5.	Very unikely
44 Which if our boundits of intermed arranged are		No accessed contest associated
11. Which if any benefits of internet support are		No personal contact required No travel involved
important to you?		Available anytime
Please circle ALL that apply		Low cost
		Access to a large amount of information None of the above
	7.	Other (please specify):
		
12. What if any do you think are the main	1.	Too impersonal
disadvantages of offering support eg. online		Could be complex or confusing
programs, online discussion forums via the internet?		May not be specific enough to my situation
Please circle ALL that apply		Have trouble using the internet (eg with navigating, reading, or
		typing)
	5.	None of the above
		Other (please specify):
	-	